EXPLORE: How Do You Respond to Microaggressions?

INSTRUCTION: After watching the videos individually or with your team, explore the following questions. QUESTION 1. Have you ever been offended? How did you handle it? If you didn't address it, how did that affect your interactions (at work or with friends and family)? QUESTION 2. Have you ever felt dismissed by a service provider when you asked a clarifying question? How did you handle it? Is that a provider you would keep? Why or why not? QUESTION 3. Do your questions have a hidden motive? For example, you have a colleague whose accent is unfamiliar. A question with a hidden motive is asking, "Where are you from?" DISCUSSION. Share a time you asked a question searching for a specific answer. How did the other person respond?

